



September 24, 2004

To Whom It May Concern:

Re: Xerox Agency / Kap Data and Systems Ltd.

I have known Karyn Loree-Spacek for more than five years. Karyn is a terrific community activist who is well liked and known throughout the region. She has won several awards as a community and business leader.

Over the years, she has shown her superb marketing and organizational skills through a variety of projects from launching specialized municipal software, to running her own successful business, to a large number of community economic development projects. I have no doubt that Karyn's expansion into the Timmins area would be a terrific benefit to the Xerox team.

In addition, as a Xerox client, I would welcome regular service and knowing who my representative is – we've had over four sales representatives since I've been a Xerox client. It would be a benefit for Xerox to have a constant and known presence in this market, and Kap Data and Systems Ltd. has proven to have a solid business presence in our region for over 22 years.

Sincerely,

A handwritten signature in cursive script that reads 'Sylvie'.

Dr. Sylvie Albert