

October 20, 2010

To whom it may concern

The SADC North Claybelt CFDC has been involved with Xerox Canada through Ms. Karyn Loree-Spacek for close to 10 years. Throughout this period of time Karyn has provided us with exceptional after sales service and access to superior technical assistance.

Through her extensive knowledge of the Xerox product line as well as industry contacts, Karyn was able to recommend office solutions tailored to our specific needs. Her dedication and proactive approach to customer service have been instrumental in the very high level of satisfaction we have with the Xerox products in our office. In a sense, we consider her part of our team as she is our go to person when it comes to office printing and copying equipment.

It is therefore with pleasure, pride and total confidence that I highly recommend her services.

Regards,



Denis Bérubé
General Manager